The Ironbridge Gorge Museum Trust is a Charitable Trust Ref No. 503717-R

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Customer comments

If you have any comments to make on the Coalbrookdale Museum of Iron & The Old Furnace Access Guide please write them below, or speak to one of the reception staff, thank you.

A detailed Access Guide to **Coalbrookdale Museum of Iron & The Old Furnace**



This Guide contains an overview of Access for: Visitors with physical and sensory disabilities



Assistance Dogs are welcome at all Museum sites.









• The information given in this booklet is a **detailed** guide to Coalbrookdale Museum of Iron and The Old Furnace

- The numerals in the guide refer to individual key areas which are also located on the map on the back page.
- Access Guides to all of the Ironbridge Gorge Museums are available free of charge from each reception.

• Coalbrookdale Museum of Iron is housed in the original Great Warehouse of the Coalbrookdale Company. The Museum is on 3 level floors with an *accessible lift available from the ground floor. Exhibits in the Museum of Iron include tactile decorative ironwork and digital interactives. .

* An accessible lift is available to all floors of the Museum of Iron. The lift is located on the ground floor beyond the introductory story of Iron A staircase is also available from this area.

• The main car park has a level tarmac surface with 6 designated DDA parking spaces. The upper level car park has a rough stoney surface.

• The Old Furnace is an industrial monument housed inside the triangular Cover Building at the far end of the green, situated at the end of a long tarmac path ending in a steep ramp. Full access is possible at ground level but access to the upper viewing platform is by steps only.

• This guide follows a natural route around the Museum of Iron and the Old Furnace, but you may explore the site in any way you wish.

• Refreshments - during main school holidays temporary catering facilities will be located in the Enginuity Court Yard. A new destination café is currently under construction under the Long Warehouse adjacent to the Museum of Iron.



Pick up separate Access Guides to **Enginuity**, the **Darby Houses** and the Quaker Burial Ground from reception at the Museum of Iron. The Quaker Burial Ground is currently closed to visitors for essential maintenance work. The **Darby Houses** are subject to seasonal opening.

(9) Shop Area and Way Out



ACCESSIBLE

Level tiled flooring. Accessible toilets are situated outside of the main building to the left.



10 Boy & Swan Fountain and the green area



ACCESSIBLE ★

Level access from tarmac car park or block pavement. Access around the Boy & Swan Fountain and across the green area by block pavement leading to tarmac slope and the Cover Building.

11 The Old Furnace



Tarmac slope down to Furnace entrance through single glass door onto wooden floor surface.

12 The Old Furnace interior



ACCESSIBLE ★

Full access around the original Darby Furnace on wooden floor surface. Exit via second glass door or return to the entrance. Follow the tarmac pavement to return to the ramp.

There are several large cast-iron exhibits dotted around the Museum of Iron complex and the Darby Houses and Quaker Burial Ground are nearby. A separate Access Guide covers these sites.

Key to symbols used in this guide:

ACCESSIBLE ★

- A ramp or incline provide access for all visitors.

LIMITED ACCESS **

- Small steps or uneven surface may limit access for visitors with restricted mobility and access is best achieved with the aid of a helper.

DIFFICULT ACCESS ***

- Large steps and restricted door widths make access difficult for those with restricted mobility and limited access may be achieved with the aid of a helper.



A Loop system available in the reception area.



- Exhibits in the Museum of Iron include tactile decorative ironwork which provides interest for visually impaired visitors. There is limited interest for severely impaired visitors in the Old Furnace.



- Assistance Dogs are welcome on site and into all areas.



- Accessible Toilets are situated off the car park next to the Museum of Iron.

Rest Stops

Seating is available within the Museum of Iron on each floor, please feel free to sit on the period furniture unless otherwise indicated. Numerous benches are situated around the outside green area on the site.

1) Car Park



ACCESSIBLE *

6 designated oversized DDA parking spaces close to the Main Entrance. Level access from tarmac onto block paved concourse leading to automatic double glass door entrance.

(2) Toilets and Accessible Toilet



ACCESSIBLE *

Level access from the car park. Ladies, Gents and one accessible toilet, all with baby changing facilities.

Main Entrance - Automatic glass doors open outwards towards visitors.

(3) Main Entrance and Reception



ACCESSIBLE *

Access via a block paved concourse through double glass doors. Reception has a dropped counter immediately on your left. Wheelchair available from this point upon received

(4) Introductory Gallery



ACCESSIBLE ★

View this area first before accessing the lift to the 2nd Floor. A staircase is also available from the lift area.



Please note: The clock housed in the clock tower on the roof of this building chimes on the hour and is audibly loud!

(5) 2nd Floor



ACCESSIBLE *

Level wooden flooring. return to the lift to go down to the 1st Floor.

(6) 2nd Floor alternative Stairwell Access



ACCESSIBLE *

Stairwell access off the 2nd Floor to the 1st and Ground Floors.



ACCESSIBLE *

Level wooden flooring. Return to the lift to go down to the Ground Floor, AGA Room, Shop and Way Out.

(8) Ground Floor Exit Gallery





Level access from ground floor Shop area through double door - no access directly from lift. Stairwell access from 1st floor.



LIMITED ACCESS **