**Jackfield Volunteer Guide**

Role Description

Role Summary

The volunteer tour guides lead guided tours for visitors around the workshops and galleries of Jackfield Tile Museum; re-telling the history of the area and the significant impact the site had

Location

Jackfield Tile Museum, Salthouse Road, Jackfield, Telford TF8 7LJ

Main Tasks

Leading tours around the workshops, yard and galleries of Jackfield Tile Museum

Explaining the history of the local tile industry

Answering visitor questions

Expected Commitment

Set by volunteer.

Jackfield is open from mid January to April 5 days a week Wednesday to Sunday 10am to 4pm. April to September 7 days a week 10am to 5pm. September to December 5 days a week Wednesday to Sunday 10am to 4pm.

Training

Full training and support will be provided.

There will be opportunity to shadow existing guides before running solo tours.

IGMT staff will be responsible for greeting guests, dealing with any issues and any cash handling.

Desired Qualifications/Skills

We are looking for volunteers who:

Enjoy talking to and engaging with the public and re-telling stories of the Ironbridge Gorge and its fascinating history.

While no formal experience or qualifications are necessary, we hope you will have an enthusiasm for history and storytelling.

You will have excellent time keeping skills and be able to confidently answer questions from our visitors. This role is an excellent opportunity to gain experience in the heritage sector and share your passion for history.

**ironbridge.org.uk 01952 435919**

More Information

For more information, please contact volunteering@ironbridge.org.uk or visit our website to fill in a Volunteer Enquiry Form.

We are committed to equality of opportunity for al staff and applications from individuals are encouraged regardless of age, disability, sex, gender reassignment, sexual orientation, pregnancy and maternity, race, religion or belief and marriage and civil partnerships.

This role description is subject to periodic review.